



# Inventory Management & Logistics

Management of technology assets; telecom, IT, networking and optical transmission.



**MULTIMESSAGE**

Enhancing Operational Efficiencies

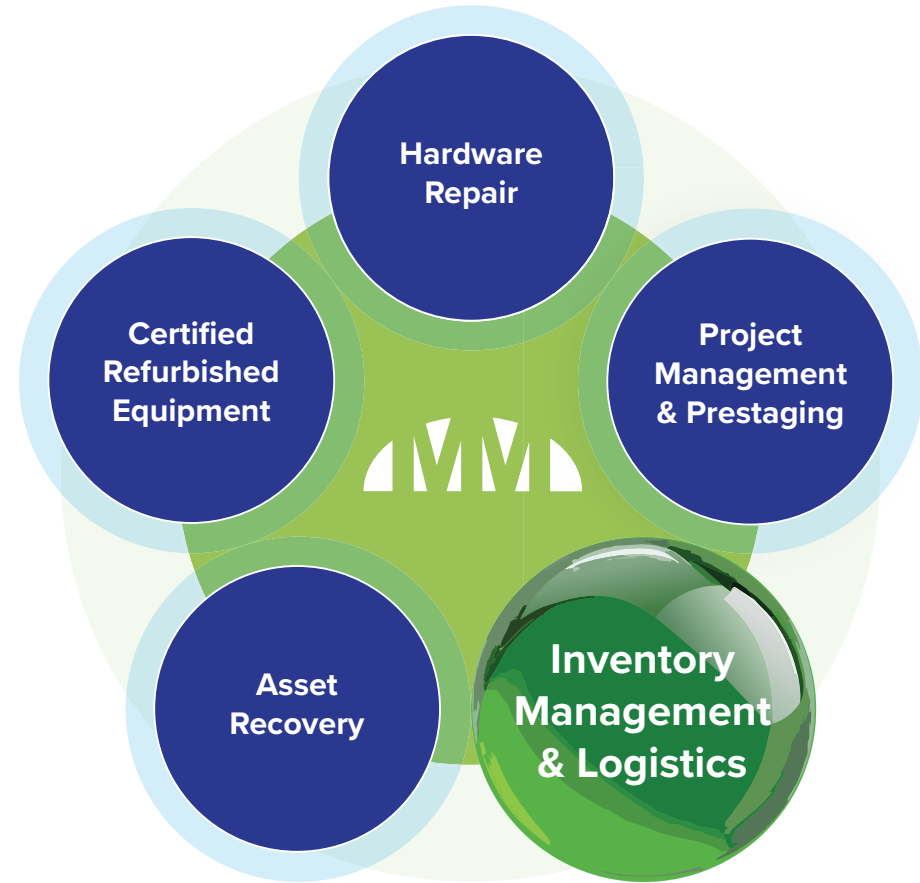
Repairs, prestaging & logistics for the telecommunications & IT industry



# Enhance service performance and efficiency

Our service provides comprehensive management for channel partners seeking a strategic ally to oversee inventory; essential for supporting maintenance agreements. We guarantee that our clients have real-time access to hardware prepared for deployment, and insights into contract faults that could affect SLA efficiency.

Multimessage offers the complete service; stock & warranty management, repair and logistics as a complete single partner solution, providing the greatest commercial and operational benefits to our partners.



## Hardware lifecycle

Inventory management & logistics is just one aspect of our **'Hardware lifecycle services'**, ensuring we support the full product lifecycle; enabling partners to be more efficient and sustainable. Multimessage is certified for ISO9001 quality management and ISO14001 environmental management systems.

## Customer owned stock or IaaS?

Multimessage provide both customer owned inventory management as well as 'inventory as a service' and our solutions are tailored to each customer's requirements.

### Benefits

- Access stock from anywhere with a virtual warehouse and dedicated online portal.
- Shift from capital expenditure in stock to an operational expense model with Inventory as a Service (IaaS) for hardware support.
- Broaden your hardware support range with our multivendor assistance.
- Eliminate the need for onsite maintenance inventory and labour intensive tasks, cutting down on administrative and delivery costs.
- Minimise incidents of lost or unreturned equipment.
- Enhance sustainability efforts by optimising logistics to lower carbon emissions

### Why Multimessage?

Multimessage is a leader in the telecommunications services industry with a long history of innovative solutions for our partners. Our services ensure security of data, regulatory compliance and, whilst improving efficiencies and SLA performance, we also improve sustainability and environmental performance for our partners.



# Simplifying support; IaaS from a trusted partner.

### Account management

We provide a dedicated pricing tool for small estates to enable partners to calculate a quick quote, as well as a consultant-led approach for larger estates by our account managers.

### Our experience

Our product knowledge and industry experience is an invaluable resource our customers can utilise to ensure you win support contracts – safe in the knowledge you have a trusted partner to perform and meet customer expectations and SLAs.

# Partner feedback

Can't praise Multimessage enough, they are extremely efficient and helpful, providing great comms on progress of deliveries and proof of deliveries etc. Nothing is ever too much trouble. Highly recommend their service.

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Contact our team today:

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## MULTIMESSAGE

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